



President's Message

Management Council 2018/2019 Installation Ceremony 10 November 2018

Once again, a warm welcome to SAAP members and guests.

This term marks my third and last term as President and I would like to extend my gratitude to the Council Members and members who have shown their confidence in me.

I am also truly grateful to the experienced past and new council members who are continuing or have come forward to serve SAAP for the term 2018-2019.

Being a council member of the Association for the past ten years has indeed proved to be both a challenging and rewarding experience. I have continued to grow a positive mind-set and sustained my passion throughout these years. Establishing friendships and developing fellowship with members were assets which made my work much easier. I gained invaluable experience on leadership skills, organisational skills, confidence in communication and many more.

However, *I lost something..... Hmmmm.... What did I lose?* You guessed it – “a lot of sweat” when I had to attend various events and in addition, fulfil my duties as SAAP President.

Yes, indeed, I would continue to encourage past council members as well as all members, to step forward to join the Management Council or Standing Committees to experience the rewards of volunteerism.

SAAP – Association

2018 has been a fruitful year with the launch of our new website in May, thus increasing SAAP's visibility. Amendments needed to update the Association's Constitution were proposed by the Constitution Committee and passed at our 47th Annual General Meeting in August. In September, five members attended the 24th ASA Congress in Papua New Guinea. Our Advisor cum ASA Coordinator, Margaret Chan Wee will share more Congress highlight later.

More recently, the collaborative event with HUONE Singapore on 12 October was very successful in terms of participation and feedback. The Management Council will continue to explore partnerships and we encourage members to participate actively.

Our aim remains to develop accredited programmes for member and non-member administrative professionals to enhance our role in the workplace.

SAAP Members - Be Future Ready Administrative Professionals

New developments in technology, automation are becoming more and more common in the workplace these past few years. Nevertheless, no matter how advanced technology becomes, I strongly believe that leaders and executives will still depend on a competent assistant. Why do I believe so? Because any machine can execute tasks which have been programmed. However, only human beings can make value-added decisions based on interpersonal experience and intuition.

Have you also noticed how consumer items and even textbooks state an expiry date? This applies to our academic or competency certifications too. To stay relevant and prepare ourselves for the future, a major shift is needed in our behaviour, mindset and dynamic competencies. Thus, I encourage administrative professionals to take personal responsibility for our own professional development and for developing our own career path.

I wish you good health and success in your career.

Thank you

Josephine Kwan
President 2018/2019