



# From Conflict to Collaboration: Understanding Workplace Personalities

*A Practical Enneagram Workshop for the Workplace*

This one-day practical workshop uses the Enneagram to help participants understand behavioural patterns, stress responses, and communication styles—enabling them to work more effectively with different personalities, manage tension more confidently, and build stronger working relationships.



### Dr Caroline Josephine Dawson

Singapore's Most Recognised Trainer (SG60) |  
Communication, Leadership & Personal Development  
Consultant | Corporate trainer specialising in workplace  
communication and personality dynamics

### 🎯 Learning Objectives

- Understand the 9 Enneagram personality types and your core behavioural drivers.
- Recognise stress triggers and conflict patterns — in yourself and others.
- Adapt your communication style to work more effectively across personalities.
- Apply practical insights to strengthen collaboration, trust, and workplace impact.

### 👥 Who Should Attend

- Executive Assistants & Personal Assistants
- Administrative Professionals
- Office Managers & Supervisors
- Professionals navigating cross-functional teams

**14 April 2026 (Tue) | Time: 9am to 5pm**

NUSS Suntec City Guild House  
3 Temasek Boulevard (Tower 5)  
#02-401/402 Suntec City Mall (038983)

**IMPORTANT: Closing date on 31 March 2026, or earlier once all seats are filled**

<a href="#">REGISTER HERE</a>	Early Bird Fee	Regular Fee	<b>PAYMENT MODE</b>  SAAP UEN S71SS0058A iBanking DBS 048-014396-2
	Full payment by 15 March 2026	Full payment after 15 March 2026	
SAAP member	S\$300	S\$380	
NTUC   NTUC UA   SCWO member	S\$400	S\$480	
Non-member	S\$500	S\$580	

*Fee includes morning and afternoon tea breaks and lunch.*